

Garden Visitation

We are delighted to welcome families and loved ones back to The New Jewish Home, Sarah Neuman! Below please find information about how to schedule a visit with our residents and patients, and guidelines we have put in place to ensure a safe visit. **Please be aware that visitation may be put on pause at any time due to a positive COVID-19 lab test result of any residents and/or staff.**

Visitors are required to provide a verified negative COVID-19 test result within the last week (7 days from the date of scheduled visit). Residents and patients who are on isolation or are quarantined are not permitted to participate in any type of visit as per New York State Department of Health guidelines.

We will be open for visitation seven days a week. Each visit must be scheduled in advance and is for 20 minutes (as recommended by the DOH).

- Monday – Friday: 2 - 4 p.m.
- Saturday – Sunday: 1 - 4 p.m.

All visitors must enter on Palmer Avenue through the gate entrance. Visitors need to complete and pass a brief health screening questionnaire and have their temperature taken before entering the facility. The visit will take place in the back garden (weather permitting). In the event of inclement weather families will be notified that visits will be moved indoors to the Tisch Auditorium. All visits must be scheduled in advance and will be scheduled in the order they are received. Each resident may have two visitors per scheduled visit.

To schedule a visit, please email both Lucy Mash at lmash@jewishhome.org and Carla Fiorentino at cfiorentino@jewishhome.org, or call (914) 864-5140. In your email, please provide the following information:

- First and last name
- Physical address
- Daytime and evening phone number
- Date and time you would like to visit (please be as flexible as possible)
- Email address
- Name of resident you would like to visit
- Unit and room number of the resident

Visitors and residents must:

- Wear face masks (we will provide masks if visitors do not have their own)
- Remain in designated areas
- Adhere to social distancing rules
- Cooperate with staff instructions at all times

Tentative Date to Reopen Visitation: September 24, 2020

Regulatory Reference: DOH C20-01: Guidance for Resident and Family Communication in Adult Care Facilities and Nursing Homes