



ANNUAL REPORT



JEFFREY FARBER, M.D. President and CEO



TAMI J. SCHNEIDER Board Co-Chair



ELIZABETH PAGEL SEREBRANSKY Board Co-Chair & Secretary

LETTER from the President/CEO and Board Chairs

Dear Friends,

As we keep a careful eye on new pandemic-related developments, we are thankful that the worst of the pandemic seems to be firmly behind us as we write this message in September of 2021. We are most appreciative of your generous support and contributions throughout this historic and challenging year.

Reflecting back, The New Jewish Home's Day One was March 14, 2020 when we learned our first patient had tested positive for COVID-19. Finding ourselves at the global epicenter of the pandemic, our organization rallied and embraced our role in battling this once-in-a-lifetime health crisis. We consistently made critical decisions and led in accordance with our longstanding Jewish values.

Our highest priority was protecting our residents, patients and our dedicated staff, while also contributing to the broader community's COVID-19 response. Each and every one of our outstanding staff fully embraced our Jewish Home values of affirming dignity, respecting one another, and embodying compassion—while placing their lives on the line to care for our community's most frail and vulnerable. Each hard-won recovery was a ray of hope. We became, more than ever, family to our residents and patients who were unable to see their loved ones for over a year. We understood how devastating this prolonged separation was for all involved, so we provided constant updates, hosted over 40 virtual town halls, facilitated thousands of video calls and hundreds of window visits. In our nursing homes, our Rabbis broadcasted uplifting messages and music across the PA system, bringing hope and optimism to all who heard them.

Leaders across The New Jewish Home created a COVID-19 Task Force, which met seven days a week, without fail. We procured personal protective equipment that was in extremely short supply, efficiently reviewed new guidance and incorporated new regulations, and problem-solved in real time. We brought all our expertise in infection control and robust clinical capabilities to bear in combatting this deadly pandemic. We delivered new therapies and we continue to be engaged in ongoing research to learn as much as we can about this disease and its effects.

Over the winter, when our city's hospitals were overflowing with people recovering from COVID-19, we knew we could offer a solution. We proactively approached New York State with a plan to open a dedicated COVID unit and soon became one of only a dozen specially designated care centers in the State. We treated more than 300 COVID patients in this unit in the early part of 2021, many of whom needed extensive rehabilitation services. Our COVID-19 recovery unit eased the burden on New York's hospitals while providing COVID patients with the excellent care that is our hallmark.

While it is hard to predict what the next phase of the pandemic will bring, know that with your enduring commitment and support, we will stand strong and always be guided by our core values.

Ally Folio Humiselweider Gladon D

SHORT-STAY REHAB ADULT DAY HEALTH CARE LONG-TERM CARE 4 THENEWJEWISHHOME

OUR WORK OVER THE YEAR

We are so appreciative of your steadfast commitment to The New Jewish Home. Over the past year and a half, as we battled the COVID-19 pandemic, we hope that you feel proud of how we have and continue to support our community and provide lifesaving care to the frail and vulnerable older adults we are privileged to serve.



The therapeutic recreation team in Manhattan artfully created a rising sun by the building entrance, and added a ray every time a patient or resident recovered from COVID-19.

We have helped hundreds of COVID-19 patients recover from the disease, thanks to our postacute rehabilitation program. You might have seen an article in The New York Times about "Miracle Larry" Kelly, a retired public school assistant principal who spent three months hospitalized on a ventilator. Larry was discharged to The New Jewish Home for rehabilitation, and our expert team of nurses and our occupational, physical, and speech and swallowing therapists helped him regain his mobility and independence. Thanks to our care, Larry beat the odds and transitioned safely and smoothly back to his own home.

Patient Larry Kelly hugged his wife after his remarkable and long recovery from COVID-19 while surrounded by his care team at The New Jewish Home.

We are grateful to the hundreds of donors and foundations who gave to our **COVID-19 EMERGENCY FUND**. During our fight against the pandemic, these gifts have been used for testing, purchasing PPE and technology to help residents connect virtually to loved ones, and hiring additional staff. Thank you for your generous support!

Manhattan resident Althea Blache enjoyed a window visit with her daughter, Addie.









HIGHLIGHTS OF OUR WORK

- Throughout the pandemic we IMPLEMENTED THE HIGHEST
 LEVELS OF INFECTION
 CONTROL AND PREVENTION
 MEASURES, which are firmly
 embedded in the DNA of our
 organization. Properly using
 PPE and implementing other
 essential protocols are second
 nature to us.
- We partnered with MOUNT SINAI HEALTH SYSTEM throughout this period to ensure that our patients received outstanding care from physicians and nurse practitioners who have specialized training in caring for older adults.
- We conducted DAILY COVID-19
 TASK FORCE CALLS, where
 senior leaders, clinicians and
 administrators met to provide
 updates, troubleshoot in real
 time, and discuss the latest
 guidance from the Centers for
 Disease Control and Prevention
 and the New York State
 Department of Health (DOH).
- We communicated with our residents and their families constantly, through daily recordings and weekly emails.
 We hosted town halls and posted video messages from our leadership.
- Our staff facilitated hundreds of curbside and window visits, thousands of video calls and when the DOH permitted them in the fall—in-person visits.

- We started a "LETTERS OF LOVE" campaign inviting volunteers from corporations, organizations and schools to write messages to our residents and received an outpouring of hundreds of letters.
- GERIATRICS CAREER
 DEVELOPMENT (GCD), our
 workforce development program
 that helps promising students
 from underserved communities
 access careers in health care,
 continued to flourish during
 the pandemic. We transitioned
 our program online, and we
 even hired our senior students,
 so they could continue their
 training with us on site.

INCREASING KNOWLEDGE THROUGH RESEARCH AND EVALUATION

Our in-house RESEARCH INSTITUTE ON AGING, in collaboration with MOUNT SINAI HEALTH SYSTEM, engaged in much needed research to better understand the effects of the disease in older adults including their physical functioning, hospitalization and survival rates. The research determined the prevalence and predictors of immunity to SARS-CoV-2, the virus that causes COVID-19, among short- and long-term nursing home residents in New York City. These findings were published in a peer-reviewed journal, so that others may benefit from our experience at the global epicenter of the pandemic this past spring.

LOOKING AHEAD

We took advantage of the summer months of 2020 to reflect on lessons learned and prepare for the future. We partnered with Columbia University's Mailman School of Public Health focusing on four key areas: communication, infection control and prevention, staffing and patient care. In early 2021, we opened a COVID-19 Recovery Unit on our Manhattan campus and became one of only 12 post-acute programs in New York State to care for recovering COVID-19 patients.

We are moving ahead better prepared, informed by everything we have learned from our harrowing experience. Every decision we make is driven by our core values: respecting one another, embodying compassion, affirming dignity, pursuing justice, embracing diversity, increasing knowledge and extending welcome to all.

We appreciate your ongoing support and partnership.



7 THENEWJEWISHHOME



More than 400 supporters and industry partners gathered at the Ziegfeld Ballroom, on March 4, 2020, at our sixth annual Eight Over Eighty benefit gala. Hosted by David Remnick of *The New Yorker*, we celebrated the lives of eight New Yorkers who, in their ninth and tenth decades, continue to live lives of remarkable achievement, vitality and civic engagement. Honorees included: real estate entrepreneur and philanthropist Harold Grinspoon; The New Jewish Home's longstanding therapeutic recreation aide Marie Holley; first female governor of Vermont Madeleine Kunin; private equity investor and bibliophile Sid Lapidus; Global Ambassador for American Jewish World Service and former Manhattan Borough President Ruth Messinger; renowned urban developer and essayist Daniel Rose; acclaimed author and humorist Calvin Trillin; and the late Tao Porchon-Lynch, who was the world's oldest yoga teacher per the Guinness World Records. The event raised over \$1 million.



BACK ROW: Jeffrey Farber, M.D., President and CEO; Harold Grinspoon, Honoree; Sofia Segal, Board member and Gala Co-Chair; Sid Lapidus, Honoree; Calvin Trillin, Honoree; Daniel Rose, Honoree; Tami Schneider, Board Vice-Chair and Gala Co-Chair; Michael Luskin, Board Chair FRONT ROW: Marie Holley, Honoree; Ruth W. Messinger, Honoree; Madeleine Kunin, Honoree

8 THENEWJEWISHHOME

JOIN OUR HERITAGE SOCIETY AND LEAVE A LASTING LEGACY



A planned gift is a lasting way to help older New Yorkers live meaningful lives in the communities they love for years to come. We invite you to leave a legacy for tomorrow by making a planned gift or bequest to The New Jewish Home.







For more information, contact: Tamar Major, *Vice President, Individual Gifts* | TMajor@JewishHome.org | 212.870.5013

9 THENEWJEWISHHOME

FINANCIAL STATEMENT 2020

ASSETS		2019	2020
	CURRENT ASSETS	153,077,795	150,913,524
	ASSETS LIMITED AS TO USE	5,144,126	7,323,912
	NONCURRENT ASSETS	112,530,937	108,374,377
	Total assets	\$ 270,752,858	\$ 266,611,813
LIABILITIES AND NET ASSETS			
	CURRENT LIABILITIES	47,731,658	53,743,815
	LONG-TERM LIABILITIES	88,424,305	89,932,984
	Total liabilities	136,155,963	143,676,799
	NET ASSETS	134,596,895	122,935,014
	Total liabilities and net assets	\$ 270,752,858	\$ 266,611,813
REVENUES/EXPENSE			
	TOTAL OPERATING REVENUES	179,020,863	166,097,176
	TOTAL OPERATING EXPENSES	193,010,233	193,657,600
	Operating loss	(13,989,370)	(27,560,424)*
	NONOPERATING REVENUES,	(21,900,113)	14,051,455
	EXPENSES, GAINS AND LOSSES		
	Discontinued operations - income		542,606
	Discontinued operations - expenses	(13,765,572)	(4,120,128)
	Adjustment to pension liability funded status		(783,177)
	Change in net assets	(55,162,998)	(11,661,881)
	Net assets - beginning of year	189,759,893	134,596,895
	Net assets - end of year	\$ 134,596,895	\$ 122,935,014
		+	+ .==,000,011

* We had \$6M in related expenses and \$21M in revenue losses due to COVID-19. Those losses included the necessary temporary closure of our Adult Day Health Care programs as well as decreased census in our skilled nursing facilities.

BOARD OF DIRECTORS

Tami J. Schneider CO-*Chair*

Elizabeth Pagel Serebransky Co-Chair and Secretary

Bruce J. Evans Treasurer

Jeffrey I. Farber, M.D. President and CEO

Alan Altschuler Mel Barkan Daniel S. Bernstein William A. Blumstein John P. Engel Lisa Feiner Margot Freedman David J. Freeman Susan Glickman Scott Hansen Peter Hess Jonathan J. Hochberg William Klingenstein William Kummel Lisa Lippman Michael Luskin Jill Oberlander Lynn Oberlander

David Orelowitz Gingi Pica Walter Primoff Ellen Reinheimer, M.D. Aran Ron, M.D. Sofia Segal

(as of September 2021)





The New Jewish Home is a comprehensive, mission-driven health-care system serving older New Yorkers since 1848.

JewishHome.org