

# THE NEW JEWISH HOME

October 23, 2024

Dear Families:

We are writing to inform you that we are still working to repair our phone system and hope to have the system repaired by end of day tomorrow. We understand it has been challenging and apologize for the inconvenience.

**If you are unable to connect with the person you are trying to reach**, please call our Nurse Manager at (646) 498-9297 for urgent clinical questions.

You may also contact us via email at [wecare@jewishhome.org](mailto:wecare@jewishhome.org) and our client experience team will respond to you as soon as possible.

We will inform you as soon as our voice mail system has been repaired. Thank you for your patience and cooperation.

Sincerely,

Sandra Mundy

Administrator